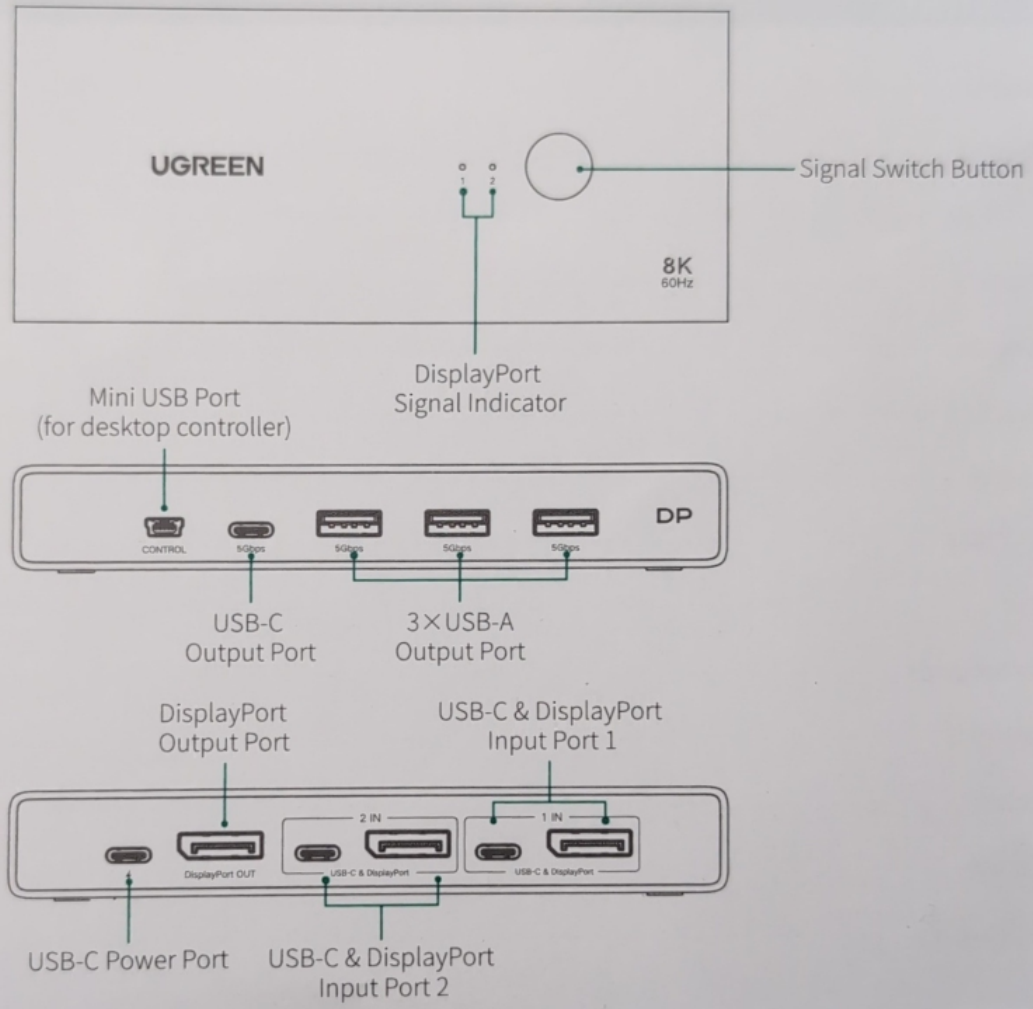
UGREEN

DisplayPort KVM Switch 2 In 1 Out

Model: CM695 | P/N: 25962

User Manual | Benutzerhandbuch | Manuel de l'Utilisateur | Manual de usuario | Manuale dell'Utente
Руководство пользователя | ユーザーマニュアル | 用户手册 | دليل الاستخدام | Handleiding
Användarmanual | Instrukcja Obsługi | Kullanım Kılavuzu | Manual do Usuário

Product Overview



Specifications

Input	2×DisplayPort & USB-C, 1×Mini USB
Output	1×DisplayPort, 3×USB-A, 1×USB-C
Resolution	Up to 8K@60Hz
HDCP Version	HDCP 2.3 and backward compatible
USB Standards	USB3.0, supports transfer rate of up to 5Gbps
Color Depth	24-bit/30-bit/36-bit
Pixel Formats	RGB/YCbCr 4:4:4/YCbCr 4:2:2/YCbCr 4:2:0
Audio Formats	Supports LPCM/DTS/DSD and 2.0/2.1/5.1/7.1 channel
Audio Sampling Rate	24-bit/192kHz Max
Function Supported	Supports 3D visual effects/HDR10/HDR10+/VRR
Switching Mode	Button/desktop controller
Power Supply Input	USB-C 5.0V⎓3.0A Max
Compatible Systems	Windows/macOS/Linux
Dimensions	L142×W63×H21 (mm)/L5.6×W2.5×H0.8 (inch)

Package Contents

1×DisplayPort KVM Switch 2 In 1 Out
2×DisplayPort Cables (1m/3.3ft)
2×USB-C Cables (1.5m/4.9ft)
1×Desktop Controller
1×User Manual

Resolutions and AWG

Resolution	Input Cable Length	Output Cable Length	AWG
8K@60Hz	≤1m/3.3ft	≤1m/3.3ft	30AWG
8K@30Hz	≤1m/3.3ft	≤1m/3.3ft	30AWG
4K@60Hz	≤2m/6.6ft	≤2m/6.6ft	30AWG
4K@30Hz	≤3m/9.8ft	≤3m/9.8ft	28AWG
1080p@60Hz	≤5m/16.4ft	≤5m/16.4ft	26AWG

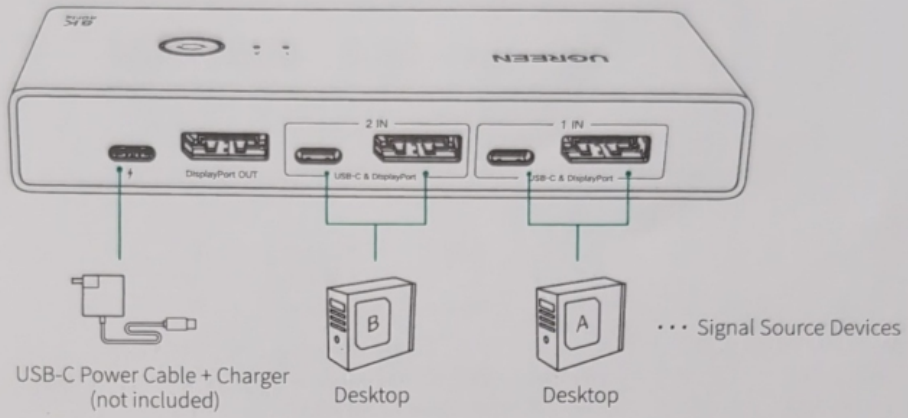
- Please use cables that meet the DisplayPort Association certification standards for a better experience.
- The data are measured by UGREEN Lab and may vary based on specific circumstances.

Notes

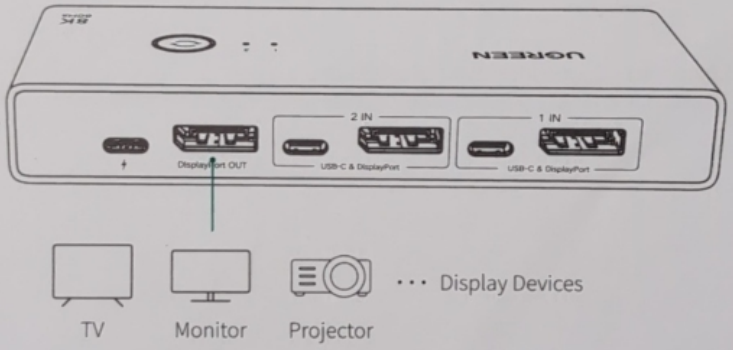
- Do not throw or drop the product or subject it to strong physical shock.
- Do not dismantle or fix the product by yourself, please contact UGREEN after-sales service if necessary.
- Please do not leave the product in extreme temperature or moist environments.
- Please deal with the product following local regulations.
- Keep out of the reach of children.

Connection

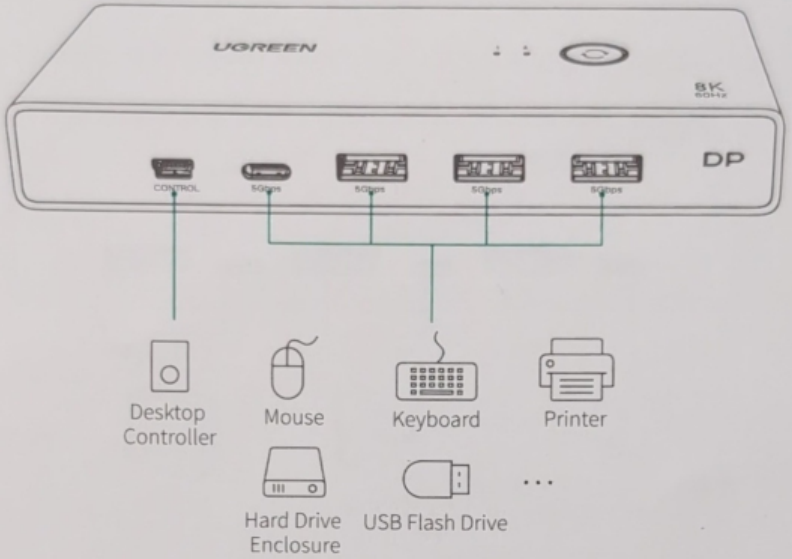
Step 1: Connect Desktop A to USB-C & DisplayPort input port 1, and connect Desktop B to USB-C & DisplayPort input port 2.



Step 2: Connect the display device to the DisplayPort output port.



Step 3: Connect the USB device to the USB-A or USB-C output port.



Tips

- The USB-C port of the product does not support video transmission.
- If there is a need for long-distance switching, please connect the desktop controller to the Mini USB port.

Troubleshooting

1. What should I do if the display device does not display any images after connection?

- Please ensure the product is connected correctly and the length and specifications of the cable meet the product requirements.
- Please select the correct input signal source (some monitors require manual selection), and try adjusting the color space and color depth.
- Please try lowering the resolution and refresh rate to 1080p@60Hz.
- Please confirm if the display device supports HDCP. If it does not support HDCP but the signal source device does, please try disabling HDCP on the signal source device.
- Please reconnect the cables. If the product has a power port, try using a power adapter to power the product.

2. What should I do if the display device shows a black screen, flickering screen, blurry screen, color cast, no sound, and other issues during use?

- Please try lowering the resolution and refresh rate of the signal source device to 1080p@60Hz.
- Please try replacing the cables, signal source device, and display device.
- If the display device does not support HDR function, chromatic aberration may occur. In this case, the HDR function of the signal source device needs to be manually disabled.
- Please reconnect the cables. If the product has a power port, try using a power adapter to power the product.
- If there is no sound, please ensure that you have selected the correct audio output channel, and then check whether the signal source has audio and whether the display device supports audio playback.

3. Why does the display device display images slowly when switching signals?

- The signal source device needs time to read the EDID from the display device. After the signal is switched, it usually takes 3-5 seconds for the display device to display the image. Additionally, the actual time may vary slightly depending on factors such as device type, screen resolution, and usage environment. If the image displays slowly, it is recommended to lower the output resolution of the signal source device.
- If the signal source device is an Apple TV, it may take 11-13 seconds for the display device to display the image (some monitors may have an additional delay of 1-2 seconds).
- Please try connecting the signal source device directly to the display device to confirm if it is a device-related issue.

4. Why can't the display device display images at 8K@60Hz?

- Please check if the length and specifications of the cable meet the product requirements.
- Please ensure the signal source device, display device, and DisplayPort cable can support 8K@60Hz.

5. What should I do if the DisplayPort port works normally but the USB port does not work?

- Please ensure that both the USB-C cable and the DisplayPort cable are connected to the same signal source device.
- If the product has a power port and is connected to high-power devices, please connect it to a power source for power supply.
- Try replacing the signal source device and the USB device.
- If a wireless keyboard or wireless mouse is connected to the USB port, please ensure the operating range meets the product's requirements (within 1m/3.3ft for a single USB device and within 0.3m/0.98ft for multiple USB devices).

6. What should I do if the USB port works normally but the DisplayPort port cannot display images?

- Please try replacing the DisplayPort cable or the display device.
- If a video adapter is connected, try removing it and connecting the external device directly to the product.

After-sales

Please feel free to contact us on Amazon, and if you need any support, you can follow the steps below:

1. Sign in to your Amazon account and navigate to "Your Orders".
2. Next to the relevant order, select "Problem with order".
3. Send your messages to us via "Contact seller".